



Do you need
Managed Services?

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MANAGED WORKPLACE® OVERVIEW

Boost performance, tighten security, and extend the life of your IT assets

Left unmonitored, your network and computers will inevitably fail, leaving employees idle and impacting your ability to do business—costing thousands through the loss of productivity, revenue, or image.

With Managed Services from TechNET Express! Group (TSL), your IT service provider, we can take corrective action before the problem occurs, or before you even notice it.

Today's Business Environment

Your business depends on your network's availability, performance, and security—and your software is business-critical.

The five most common frustrations:

- E-mail/Work Order delivery systems down
- Client database unavailable
- Spyware and unauthorized access issues
- Banned software (games and file-sharing) monopolizing resources
- Predictable hardware failures

Managed Services from TechNET Express! Group provides an affordable solution to these problems.

What are "Managed Services"?

Managed Services means that TechNET Express! Group is continuously monitoring the health of your infrastructure—and managing growth by providing:

- Scheduled site/device reporting—a bird's eye view into the real performance of your IT infrastructure
- Perspective into what equipment and software has been installed, and where current or new system resources can be best allocated
- The ability to forecast failures before they occur, such as a critical server running out of hard drive space

Key Benefits

Significant decrease in downtime
 Improved network and hardware performance
 Fewer 'growing pains' via network capacity management
 ■ Lower costs and increased efficiency via resource reallocation
 Protection against security breaches
 Visits from your IT service provider are more productive and less intrusive
 Increased employee productivity by automating routine administrative functions



Get Started Today!

Our proactive approach to managing computer networks will free-up capital that you can spend on GROWING your business, not fixing it. For a network that will grow with your business, call TechNET Express! (TSL) toll free at (800) 475-3434 or e-mail us at services@gotnx.com